

NOTABLE NEWS

Week Ending in July 30, 2026

The Notable News was established in 2022 as an informal report compiled for the City Manager, efficiently summarizing key updates and accomplishments from various departments to be shared with City Council and City staff. It is not intended to serve as a comprehensive record of all staff activities or achievements and may contain typographical or formatting errors.

Administrative Services Department:

- Animal Services
 - Call Log 07/22/26-07/28/26
 - Barking Dog Complaints-1
 - Welfare Check/Dog in Vehicle-3
 - DOA-32
 - Live Stray Pickup-6
 - Bite Quarantine Release-0
- Finance
 - The City Council approved placing delinquent utility accounts on the property tax roll.
- Human Resources
 - HR held 3 recruitment planning meetings this week.
 - HR received 2 Worker's Comp claims this week.
 - HR Staff opened 1 recruitment this week:
 - Risk Management Coordinator
- IT
 - Self-checkout stations were configured and deployed for the Library.
 - The issue preventing Police Department camera viewing at the Animal Shelter and Public Works was resolved.
 - Remote access to critical pump monitoring equipment was restored for standby Water Treatment Operators at Public Works.
 - The fiber uplink between Fleet and Public Works was reestablished allowing restored phone service for Fleet.

- The latest GeoViewer application was published to the Comp Portal, making it available on all City mobile devices.
- Enhanced security controls were implemented to support collaboration with external partners while maintaining the City's data security.
- Critical emails supporting a grant procurement process were recovered for Development Services.
- The initial process of upgrading the City's phone system began with requests for demonstrations and quotes from multiple vendors.
- A meeting was held with resellers to discuss Starlink satellite internet services.
- Library
 - New self-checkout devices were installed and patrons are already starting to use them. IT providing WiFi access allows many more options for their placement. A big thanks to IT for the many configuration discussions with the self-check company that allowed this project to reach the finish line!
 - A mural from the artist Man One was installed by the Chaffey Community Museum of Art. The mural will be housed at the Library for at least the next six months or until sold.



- The Lunch At The Library program comes to a conclusion this Friday. The final day features Truck-Topia featuring a number of city and Fire Department vehicles.
- The new Youth Services Desk and the new Downstairs Services Desk have been delivered, set up, and are now in use.

Development Services Department:

- During the period of time from July 23rd thru July 29th, the Building & Safety Division completed 121 building inspections, issued 55 building permits, plan checked 25 sets of construction plans, and processed 11 public records requests.
- Planning Division staff reviewed 12 new zoning clearances for new businesses in the City this week.
- Planning Division staff conducted comprehensive and time-consuming property research to coordinate and fulfill 6 public records requests.
- Planning Division staff met with Michael Baker International as part of ongoing efforts to develop the Objective Design Standards and an ADU Bonus Ordinance.
- The Development Services Director, along with representatives from the Planning, Building and Safety, and Land Development Divisions, met with an existing Downtown Upland business owner to provide coordinated guidance on the development process and discuss opportunities to support the expansion of their business.
- The Development Services Director, Land Development and Public Works Capital Projects staff held the bi-monthly meeting with the contractor of the Tom Thomas Magnolia Plaza Project.
- Land Development and Transportation staff handled the award of a construction contract to DBX Inc to construct the 16th Street and San Antonio Traffic Signal Improvement project.
- Land Development and Transportation processed and issued 63 Parking Permits to various business establishments in the downtown area.
- Land Development and Transportation processed and issued 13 encroachment permits for several utility companies.
- 2026 Weed Abatement Compliance Report was approved by the City Council. Thanks to Diane's and Julie's efforts and voluntary compliance by property owners, only one property remained eligible for City abatement.
- Development Services Director and Economic Development staff presented in closed session and received direction in relation to the lease agreement for the Crown Castle cell tower at Memorial Park.
- Economic Development staff coordinated with Historic Downtown Upland (HDU) and Public Works for installation of the banner on the 9th Street archway in relation to the next HDU's 2nd on 2nd Outdoor Dining event, set for Saturday, August 8th from 5 pm to 12 pm in the Downtown.

- Economic Development staff attended the Munis 101 training opportunity for running account inquiry reports.
- Development Services Director and Economic Development staff had a conference call with KSNN in preparation for the next three Discover Upland Business Video Spotlights with Halgrens Confections, Swirls Soft Serve, and Suzanne's Flowers.
- Economic Development staff coordinated for the Small Business Development Center's (SBDC) July 29th business training event, "A Lawyer's Guide", which was held in the Carnegie Building and discussed how to choose the business entity that best fits and tax/legal implications.

Police Department:

- Over the course of the last week, Upland PD Dispatch has received 509 9-1-1 calls and 1,576 non-emergency phone calls.
- The following feedback was received from community members who completed a survey after contacting the Upland Police Department for assistance. These comments reflect their experiences with the service they received:
 - The operator was very helpful and responsive. Help came within 10 to 15 minutes or less.
 - Officer was very professional and fast acting and resolved the situation quickly
 - The officers responded within minutes. A very fast response time. The quick response time was impressive and appreciated. Officer Knight called me at the conclusion of the call and informed me of the outcome. He was very professional and had great attention to detail.
 - The call taker was very thorough, well-spoken and responsive. Her professionalism was excellent.
 - Officer Jacso was very professional and kind. He assured me I was safe when identifying the suspect and I deeply appreciated that.
- Over the past week, Impact Officers have made several arrests related to drug violations, trespassing, and outstanding warrants. Impact Officers also performed several proactive debris cleanups across the city. Special thanks to our partners at City Yard and their quick-response team for assisting with large debris piles at a moment's notice.
- Over the past week, our Homeless Services Team:

- Made several outreach contacts to offer services.
 - Two individuals were placed in the Treatment Program.
 - Continued working on their caseloads for pending transitional housing placements.
- Over the past week, the Quality-of-Life Team proactively located and collected 16 abandoned shopping carts during daily patrols. The businesses the carts belonged to were contacted regarding the violation(s).
- Over the past week, Code Enforcement opened 53 cases and closed 45 existing cases.
- On July 24, officers were dispatched to a business in the 300 block of N. Mountain Avenue in regards to a subject refusing to leave the property. Officers arrived and the suspect immediately took off running. Officers were able to catch the suspect after a short foot pursuit. He was booked at the West Valley Detention Center for resisting an officer and a felony no bail warrant.
- On July 24, officers responded to a suspicious vehicle in a parking lot in the 400 block of South Mountain Ave. Officers located the vehicle and contacted the occupant. The occupant was arrested for possession of drugs and drug paraphernalia.
- On July 25, Officers responded to a business in the 1800 block of North Campus Ave regarding a theft of several pairs of tennis shoes. The suspects exited the store and started to leave the parking lot in a vehicle. The officers quickly located the vehicle. All the stolen property was recovered, and all 3 suspects were arrested.
- On July 26, a known suspect stole an electric bicycle in the 200 block of N. Euclid Ave. The detective bureau conducted follow up investigation and located the subject who was not in possession of the bicycle but was arrested for felony theft. The suspect stated he sold the bicycle where detectives later located that subject and arrested him for possession of stolen property. The bicycle was valued at \$1,000 and returned to the owner.
- On July 27, an officer conducted a traffic stop on a bicyclist in the area of 7th St and Mountain Ave. The person was arrested for an outstanding warrant.
- On July 27, officers responded to the 1600 block of Arrow Rte. regarding a restraining order violation. The suspect was located and arrested for violating the domestic violence restraining order.

- On July 27, officers responded to the 1400 block of E. 9th St regarding a disturbance. The suspect was arrested for felony domestic violence and possession of a controlled substance.
- On July 28, officers responded to the area of 16th St. and Benson Ave to investigate a male yelling. Upon contact with the male, officers discovered he had four outstanding warrants for trespassing and he was arrested.
- On July 28, officers responded to a business in the 300 block of S. Mountain Ave to investigate a robbery. Officers learned a strong-arm robbery occurred and alcohol was taken by the suspects. The suspect vehicle was identified, and the case was sent to the detective bureau for further investigation.
- On July 28, officers responded to Montclair Hospital to contact the victim of an assault. The victim reported she was walking in the area of 13th St. and Pine. The victim was walking her dog when she noticed she was being followed. She called her husband to come to the area. When he arrived, he saw his wife being assaulted by two females. As he tried to shield her, two males appeared and assaulted him. A case was taken for felony assault with great bodily injury. The case is under investigation.
- On July 28, officers responded to the 900 block of W. Foothill Blvd regarding a male trying to open vehicle doors. He was uncooperative and was arrested for being under the influence of a controlled substance and an outstanding warrant.
- On July 28, officers responded to a business in the 600 block of E. Foothill Blvd regarding a theft. The suspect was located and arrested for shoplifting.
- On July 29, officers responded to the 700 block of E. Foothill Blvd regarding a subject trying to break into a vehicle. The suspect was located and arrested for being under the influence of a controlled substance and possession of drug paraphernalia.
- On July 29, officers responded to the 1100 block of N. Alta Avenue to investigate a male yelling in a parking lot. Upon contact, the male was found to be in possession of drug paraphernalia, illegally possessing a shopping cart outside the business premises, and he was found to have a warrant for robbery.
- On July 30, officers responded to the 2300 block of W. Foothill Boulevard to investigate a male who was possibly under the influence of drugs or had been drinking alcohol. Upon arrival, officers saw the subject had several objective signs of being under the influence of a controlled substance and he was arrested.



Public Works Department:

- **PW Engineering – Capital**
 - 18th Street Rehabilitation (Mountain Avenue to Euclid Avenue) Staff is completing the RFP for engineering surveying and design services and anticipate publishing through PlanetBids next week.
 - Downtown Public Parking Lot Improvement (SWC of Arrow Highway & 3rd Ave.) Project bid opening was held on 7/28/26 via PlanetBids. City staff are currently evaluating the bids received and verifying the bonds. Project is scheduled for City Council consideration to award a construction contract on 9/14/26.

- Foothill Blvd. Rehabilitation (Benson Ave. to Redding Way) The new 12" diameter water main segment between San Antonio and Redding Way is installed. Contractor is currently working on the fire hydrant laterals and service laterals. Once installed, the city will load the pipeline and begin pressure testing, currently scheduled for Thursday, 7/30/26. If pressure testing is successful, the chlorination and bacteria sampling/testing phase will begin with the goal of completing all water tie-overs affecting Upland High School prior to school beginning on 8/24/26. Median Island construction between San Antonio Avenue & Euclid Avenue is scheduled to begin on 8/03/26. Engineering staff is working with the contractor to complete as much of the work as possible in front of Upland High School prior to school beginning on 8/24/26. Contractor began installing median curb on 7/29/26 between Benson Avenue and Mountain Avenue utilizing a curb extruding machine.
- Mountain Avenue Rehabilitation (20th to 23rd) Staff received the fully-executed Professional Services Agreement (PSA) on 7/15/26 and has issued Notice to Proceed (NTP) for field survey work.
- Tom Thomas Magnolia Plaza: The contractor prepared Column Mockups for review by the design team. Engineering staff is reviewing submittals for engineered soil backfill, skate deterrents, and are coordinating with third party material testing.
- Traffic Signal Improvements at San Antonio Avenue & 16th Street: City Council awarded the construction contract on 7/27/2026 to DBX. Staff will be coordinated the execution of the contract agreement, bonds, insurance, and project submittals for engineering review.

- **PW Operations**

- Our Operation staff were hard at work repairing a major sidewalk deflection. Crews also repaired an irrigation leak that was discovered downtown on 2nd Avenue, and they continue to remove debris throughout the city.





- **PW Utilities**

- Average daily water produced for the week: 20.017 Million Gallons per Day
- San Antonio Water Treatment Plant: Offline
- Import surface water purchased from WFA : 3.370 Million Gallons per Day
- Ground water sources: 16.647 Million Gallons per Day
- For this week, one of Production and Treatment priorities was to repair our influent chlorine line at one of our active storage locations. This would facilitate the contact time required to disinfect incoming blend water, further improving inactivation of our system water supply.
- This week, members of the Water Division had the opportunity to participate in an informative field tour hosted by Brian Lee, General Manager of San Antonio Water Company (SAWCO).

The tour provided staff with a firsthand look at how water from the San Antonio Canyon watershed is collected, conveyed, and ultimately delivered to the City of Upland. Team members visited key portions of SAWCO's infrastructure, including the tunnel connection that transports ground water, and observed how surface water is delivered to our treatment facilities. In addition to learning about the current water delivery system, staff

gained valuable insight into SAWCO's ongoing and future infrastructure improvements aimed at enhancing the reliability and efficiency of water deliveries from the canyon. Opportunities like this strengthen our understanding of the regional water system, reinforce our partnership with SAWCO, and help our team better appreciate the infrastructure and collaboration required to provide a safe and reliable water supply to the Upland community.

We extend our sincere thanks to Brian Lee and the SAWCO team for their hospitality and for sharing their knowledge with our staff.



- **Recreation and Community Services**

- 7 facility reservations scheduled for this week.
- This Thursday, July 30, get ready for an evening packed with fun, food, and nonstop entertainment for the whole family! The excitement kicks off at 5:00 p.m. with our annual Kids' Swap Meet & Craft Corner, where little entrepreneurs and savvy shoppers can score one-of-a-kind treasures until 8:00 p.m. Keep the energy going with a dance demo provided by Powerhouse Dance & Cheer and their talented students from 6:00 p.m. to 6:25 p.m. Then from 6:30 p.m. to 8:00 p.m., turn up the volume for Mechanical Melody—a teen cover band that's been rocking SoCal since 2022! All evening long, kiddos can bounce to their hearts' desire, get crafty with hands-on activities, enjoy colorful face painting, and on-site vendors. At 8:30 p.m., grab your blankets and snacks and settle in under the stars for a magical outdoor screening of Zootopia 2—a heartwarming, feel-good flick for all ages. Food you say? We've got you covered with tasty eats from Binnie & Lola's, Daddy's Best Froyo, Lily's Lil Donut O's, and the Mag. Rec. Snack Shack.



- **Gibson Birthdays**

The Gibson celebrated July Birthdays today offering special treats to all. Thank you to Amy and Vanessa for making this a special event!



- **Gibson Cooling Station**

The Gibson Senior Center will serve as a Cooling Station for the community of all ages when temperatures reach **100 degrees or higher**. Cooling Station Hours are Monday through Sunday, from 12:00 p.m.-7:00 p.m. and will offer complimentary cold water and a relaxing place to beat the heat. For more information, please call (909) 981-4501.



City Manager's Office:

- The City Manager and Assistant City Manager met with Chamber of Commerce leadership for a business license structure reform discussion.
- Public information outreach this past week included social media postings for Regular City Council Meeting, stories for Senior Center Cooling Station, Police Department National Night Out, Kids Night at the Park, Recreation's appreciation post for Public Works with an emphasis on UplandConnect, and a [LinkedIn post](#) for recruitment of our next Risk Management Coordinator.
- The City Clerk's office received 105 public records requests in July and closed 106 requests. We have received 471 requests so far this year.
- City Clerk staff attended a Legislative Update Webinar presented by the California Municipal Clerks Association.